



Now Available
Security FREEZE!



Protects your debit/credit card from theft.

Security in the palm of your hand

“Maybe it slipped between the sofa cushions – maybe you left it in the car cup holder – it’s here somewhere...” Times like this, just in case – temporarily suspend your card from being used until you find it. It only takes as long as it takes to pull up your GHPFCU Mobile App on your smart phone. And don’t forget to turn it back on!

“I’ve never been robbed before, but I know my wallet is gone and all my cards with it!” In this case, shut your card off permanently and immediately to prevent unauthorized usage.

To use:

- From your phone, sign into your Flex Teller GHPFCU Mobile App. (Only available on the mobile app)
- Under list of services, select Debit Cards
- Select Manage Card
- Find the affected card in your list of active cards
- Choose one of the following:
 - Disable: You will be able to reactive a card with this status.
 - Lost: This will permanently shut off your card.
 - Stolen: This will permanently shut off your card.

Tips:

- You will need to order a new card after permanently shutting it off.
- Remember to reactivate your suspended card after you find it.
- While cards are suspended or disabled, automatic or pre-scheduled draws will not go through.