

## Mobile Banking

FlexTeller e-Services Banking is Mobile! You can access your online banking from your smart phone or tablet. To set up mobile banking:

1. Go to any app store and download the Greater Hartford Police Federal Credit Union Mobile Banking App.
2. Download the app to your mobile device.
3. Log into your FlexTeller e-Services account from your computer.
4. Select the Services tab.
5. Go to Device Activation and enter the requested information in order to register your mobile device.

## Mobile Check Deposit

Use your smart phone or tablet to deposit your checks electronically! To qualify you must:

1. Have maintained your checking account in good standing.
2. Never have caused a loss to the credit union
3. Sign the Mobile Check Deposit Terms/Agreement form.
4. Forms may be downloaded from the Forms section under the Services tab on our home page, or stop in the branch to apply.

## Audio Response Phone Banking

1. Available 24/7.
2. Dial either 860-522-0899 or toll free 877-473-3281.
3. Enter the information when prompted.

## ATM Locations:

**253 High Street**

**50 Jennings Road** (inside the lobby, hours are: M-F 8-5.)



253 High Street • Hartford CT 06103

[www.ghpfcu.org](http://www.ghpfcu.org)

**Main: 860-522-0899**

**Toll Free: 877-473-3281**

**Fax: 860-724-2268**

Hours: Monday - Thursday 8am - 4 pm  
Friday 7am - 4pm



We Do Business in Accordance  
With the Federal Fair Housing  
Law and the Equal Credit  
Opportunity Act

# Your Guide to FlexTeller e-Services

## Full Service Virtual Banking with Greater Hartford Police Federal Credit Union



*Servicing You with Strength*

*Of course you are still welcome  
to visit us at the branch!*



**FEDERAL CREDIT UNION**

## What is FlexTeller e-Services?

It is the way to manage your accounts and make transactions online without visiting a branch office.

You can:

- Access accounts from computer, tablet or smart phone.
- View Account Balances & Transactions.
- Transfer Funds.
- Access Your Line of Credit.
- View Savings and Lending Rates.
- Apply for Loans and VISA Credit Card.
- Stop Payments.
- Request a Withdrawal.
- Pay bills.
- Deposit checks with your smart phone.
- Set Up Direct Deposit and Payroll Deductions.
- Receive electronic statements.
- And More: FREE No-Fee Nationwide ATM's through the SUM® network.

To enroll:

1. Go to [www.ghpfcu.org](http://www.ghpfcu.org).
2. See the Home Banking login section.
3. Click on Enroll.
4. Download the form, complete, sign and mail, fax or bring to the branch.
5. We will issue you your user name and password and you'll be all set to start using all of the FlexTeller e-Services!

## Member Pay PLUS Bill Pay Service

Member Pay PLUS simplifies bill paying and saves time!

1. View your monthly bills.
2. Pay bills.
3. Set up automatic monthly bill or loan payments.
4. Download payment history.
5. Send money instantly using Person to Person (P2P) or to a bank account.

To set up Member Pay PLUS:

1. Log in to your FlexTeller e-Services account.
2. Select Billpayer from the Services menu.
3. Enter the information for the desired accounts and loans, which can be with any financial institution.

## E-Alerts and E-Statements

If you prefer to not receive paper statements, you can elect to receive your statements through your FlexTeller e-Services account. You can also set up customized account status alerts.

To set up:

1. Log in to your FlexTeller e-Services account.
2. Select "View Statements" from Accounts Menu Tab, and then select E-Mail preferences on the left.
3. To access E-Alerts, go to the Services Tab and select Manage E-Alerts.



FEDERAL CREDIT UNION

## Direct Deposits

Have your net pay, retirement or government-issued checks electronically deposited into your account every pay period. Your money will be available as soon as we receive it.

## Payroll Deductions

With Payroll Deductions, you can have funds deducted from your pay check to pay your Greater Hartford Police FCU loans, VISA Card or deposit into your savings account.

## Money Desktop


Money Desktop is a free online money management tool, which you access through the FlexTeller e-Services section. Budgeting, account aggregation, categorization and mobile access are just a few of the tools to guide you along your way.

To set up Money Desktop:

1. Log on to your FlexTeller e-Services account.
2. Click on the Services drop down box.
3. Click on MoneyDesktop.

Stop into the branch for a demonstration!

## No Surcharge ATM's when you use the SUM® Nationwide Network

1. There is no fee from GHPFCU or the ATM's bank when you use a SUM® ATM.
2. Look for the SUM® logo. 
3. Go to [www.sum-atm.com](http://www.sum-atm.com) for the nationwide SUM® ATM locations.
4. Download the Free SUM ATM locator from any mobile app store for use on any smart phone.